

FIG. 1

PlanetFeedback Letter Generator - Netscape

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Bookmarks Location: http://www.planetfeedback.com/pfb/letter_generator/select_company?p_indcode=3&p_industry=Hotels What's Related

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site map
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company finder

Select company & type of feedback.

1 Make your overall reaction.

2 Compose your letter.

3 Review and edit.

4 Select others to receive a copy.

Write a Letter

Now choose the name of the company and the type of feedback.

Industry: Hotels

Company:

Feedback Type:

Registered Users:

E-mail:

Password:

Unregistered users: [Register here](#), or, if you don't want to register, only your e-mail address is required to send a letter.

E-mail:

Document: Done

FIG. 2

PlanetFeedback Letter Generator - Netscape

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Bookmarks Location: //www.planetfeedback.com/pfb/letter_generator.company_submit What's Related

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feedback on us

site help

1 Select company & type of feedback.

2 Rate your overall reaction.

3 Compose your letter.

4 Review and edit.

5 Select others to receive a copy.

Write a Letter

Almost there! Please select the category of feedback and complete a quick mood check, and then you'll have a draft of your letter.

Industry: Hotels






Company: Motels R Us

Desired form of feedback: Complaint

Feedback Category:






Please rate your...

overall satisfaction:

☐  ☐  ☐  ☐  ☐ 






Very Dissatisfied Somewhat Dissatisfied Neutral Somewhat Satisfied Very Satisfied

...intent to buy again:

☐  ☐  ☐  ☐  ☐ 

Definitely Not Probably Not Might/Might Not Probably Definitely

...intent to tell others about your experience:

☐  ☐  ☐  ☐  ☐ 

Definitely Not Probably Not Might/Might Not Probably Definitely

Document: Dnnn

FIG. 3

PlanetFeedback Letter Generator - Netscape

File Edit View Go Window Help

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Bookmarks Location: http://www.planetfeedback.com/plb/letter_generator_company_submit What's Related

1
Select company & type of feedback.

2
Rate your overall reaction.

3
Compose your letter.

4
Review and edit.

5
Select others to receive a copy.

Industry: Hotels

Company: Motels R Us

Desired form of feedback: Complaint

Feedback Category: **Food Service**

Please rate your...

overall satisfaction:

...intent to buy again:

...intent to tell others about your experience:

Select Feedback Category

Check-In Process

Check-Out Process

Food Service

Front Desk

Housekeeping

Location

Meeting Rooms

Noise

Other

Pool / Health Facilities

Price/Value

Reservations

Room

Security

Shuttle/Limousine Service

Staff Attitude

Somewhat Satisfied

Very Satisfied

Definitely Not

Probably Not

Might / Might Not

Probably

Definitely

Definitely Not

Probably Not

Might / Might Not

Probably

Definitely

Back Continue

Document Done

FIG. 4

PlanetFeedback Letter Generator - Netscape

File Edit View Go Window Help

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Bookmarks Location: //www.planetfeedback.com/pfb/letter_generator.company_submit What's Related

feedback on us
site help

1 Select company & type of feedback.

2 Rate your overall reaction.

3 Compose your letter.

4 Review and edit.

5 Select others to receive a copy.

Almost there! Please select the category of feedback and complete a quick mood check, and then you'll have a draft of your letter.

Industry: Hotels
Company: Motels R Us
Desired form of feedback: Complaint
Feedback Category: Food Service

Please rate your...

overall satisfaction:

Very Dissatisfied Somewhat Dissatisfied Neutral Somewhat Satisfied Very Satisfied

...intent to buy again:

Definitely Not Probably Not Might/Might Not Probably Definitely

...intent to tell others about your experience:

Definitely Not Probably Not Might/Might Not Probably Definitely

Back Continue...

Document: Done


FIG. 5

PlanetFeedback Letter Generator - Netscape

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Bookmarks Location: http://www.planetfeedback.com/pfb/letter_generator.pass_to_builder What's Related



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03/22/2000

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quickfeedback

I have a ☐ Compliment ☐ Complaint
☐ Question ☐ Suggestion

..about:

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Compose Your Letter

Here's the first draft of your letter. Now choose words and phrases from the pull-down menus and type in the blank boxes below. Then click "Submit" and we'll give you the letter to edit.

You'll be able to delete or change anything you don't like. When it's exactly the way you want it, we'll send it for you -- by e-mail, fax or regular mail -- and send copies to anyone you choose. If you'd prefer to write your own letter, [click here](#).

Tip

Keep it short. You want all the important stuff in there, but don't make anyone work harder than necessary to read your letter.

- Select company & type of feedback.
- State your overall reaction.
- Compose your letter.
- Review and edit.
- Select others to receive a copy.

To Whom It May Concern,

I am writing to express my 602

with the food service at the Motels R Us. 604

I stayed at the location on

606

Document: Done

FIG. 6A

PlanetFeedback Letter Generator - Netscape

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Tell them here what bugged you and why! / 608

Who are they dealing with? of Motels R Us.

As a result of this experience, I definitely will not stay at / 610

Motels R Us again. I definitely will not tell people / 612

about this matter. I believe that this kind of service
will have a negative impact on your business. / 614

I know that you wish to correct this situation
as quickly as possible, so I am asking that you / 616

Tell them what you want them to do. Be specific !

Thank you for taking the time to read this.

Please select an option / 618

Document: Done

FIG. 6B

PlanetFeedback Letter Generator - Netscape

File Edit View Go Window Help

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Bookmarks Location: http://www.planetfeedback.com/pfb/letter_generator.company_submit What's Related

1 Select company & type of feedback.

Industry: Hotels
Company: Motels R Us
Desired form of feedback: Question
Feedback Category:

2 Rate your overall reaction.






Please rate your...

3 Compose your letter.

4 Review and edit.






5 Select others to receive a copy.

overall satisfaction:

☐  ☐  ☐  ☐  ☐ 






Very Dissatisfied Somewhat Dissatisfied Neutral Somewhat Satisfied Very Satisfied

...intent to buy again:

☐  ☐  ☐  ☐  ☐ 

Definitely Not Probably Not Might/Might Not Probably Definitely

...intent to tell others about your experience:

☐  ☐  ☐  ☐  ☐ 

Definitely Not Probably Not Might/Might Not Probably Definitely

Document Done

FIG. 7

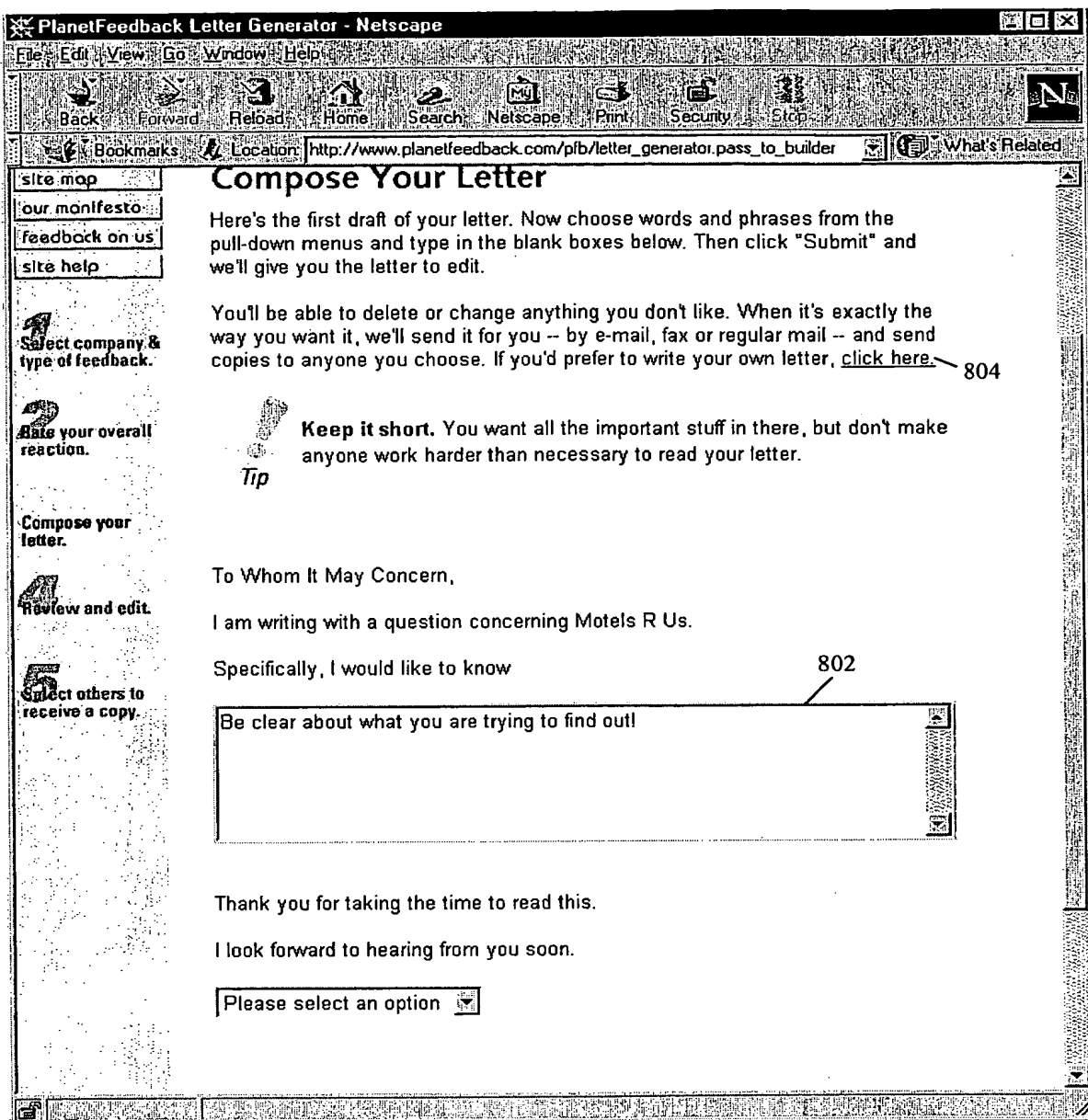


FIG. 8

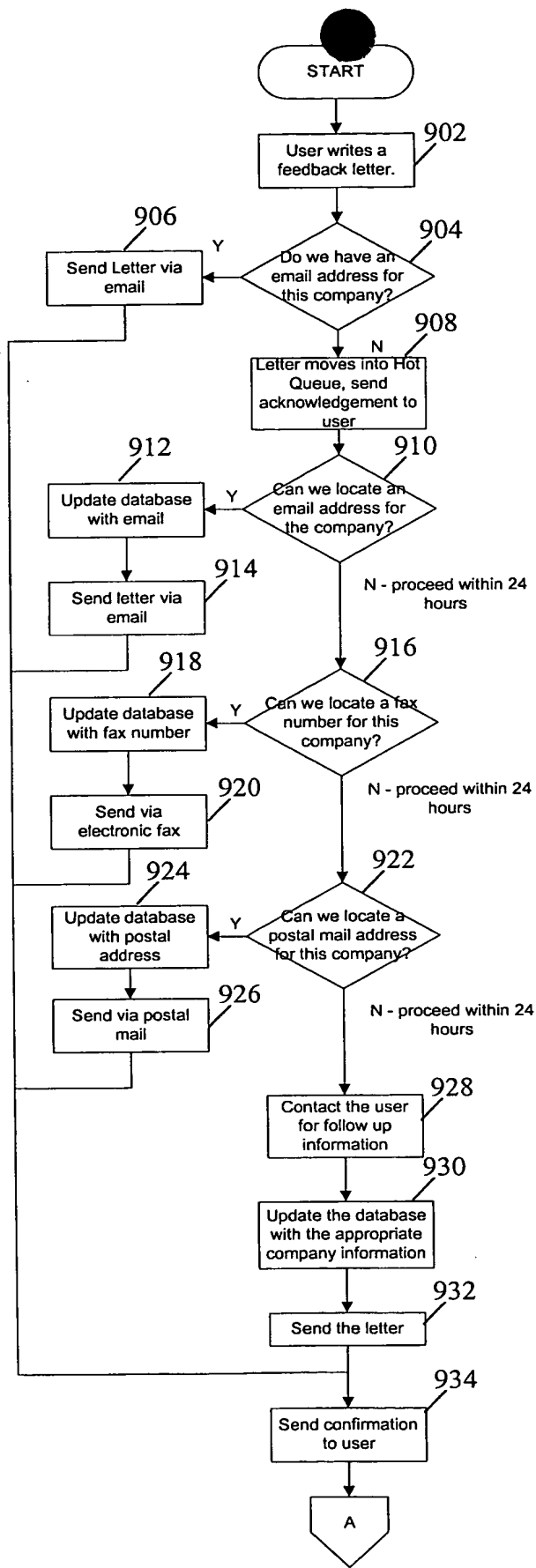


FIG. 9

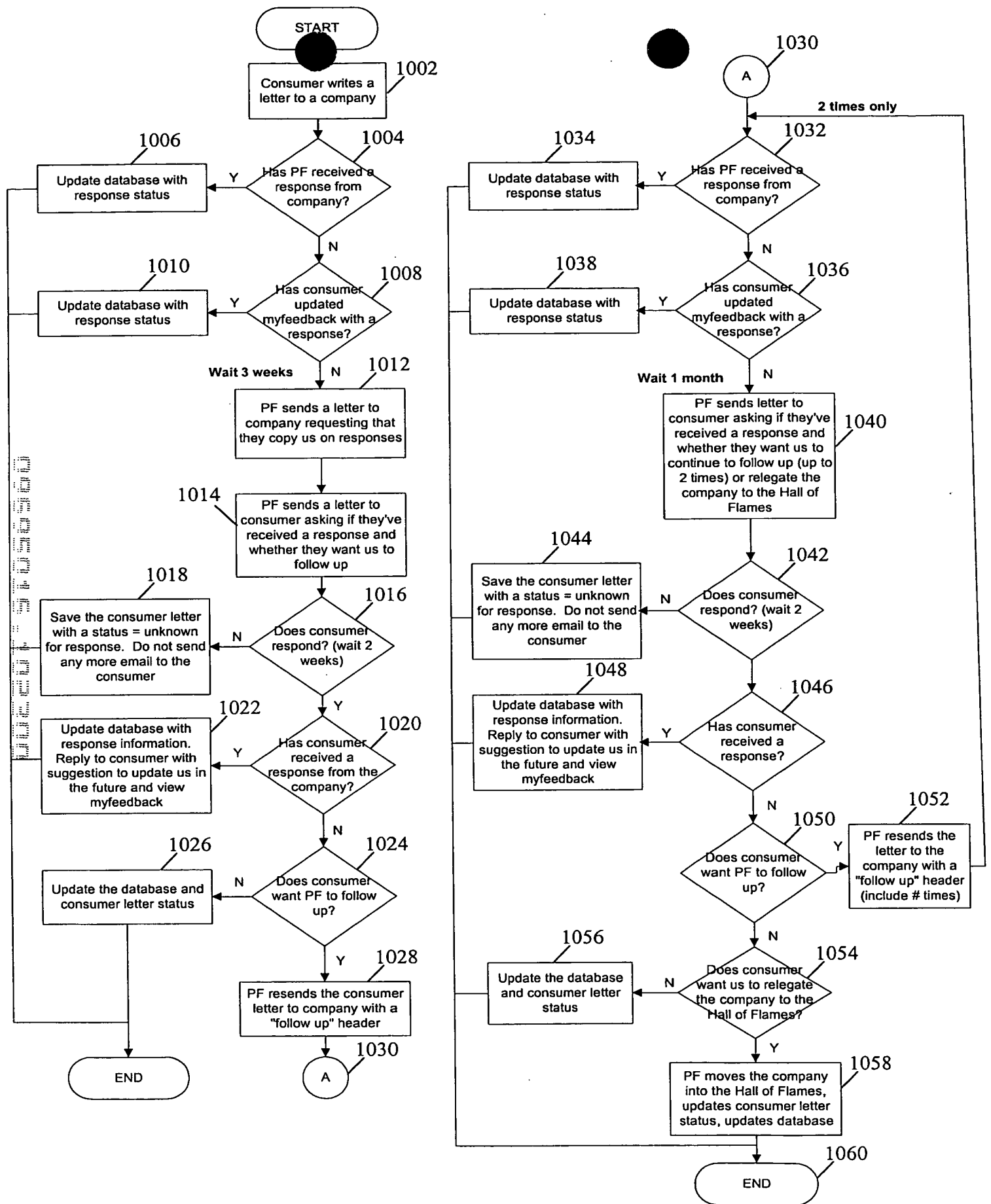


FIG. 10

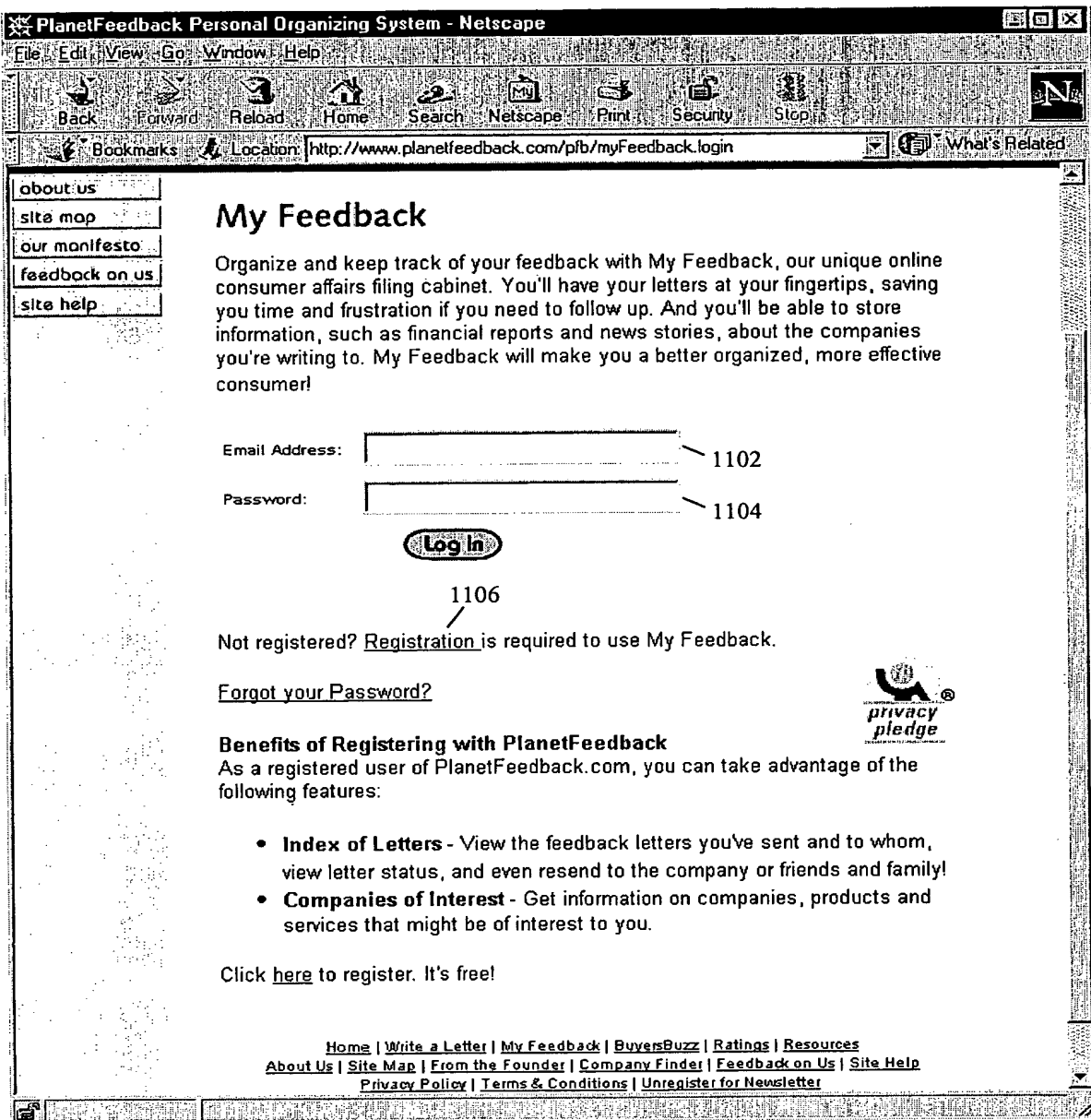


FIG. 11

PlanetFeedback Welcomes You! - Netscape

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Bookmarks Location: <http://www.planetfeedback.com/pfb/myFeedback.register> What's Related


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[our manifesto](#)
[feedback on us](#)
[site help](#)

Register

Fill in the information below to register for My Feedback.

Choose a My Feedback Password that is easy for you to remember. Your password must be at least 4 characters in length but no more than 20 characters. Passwords can be any combination of letters and numbers. If you ever forget your password, [click here](#) and we will send you your password.



First Name*:

Last Name*:

Email*:

Password*:

Confirm Password*:

Address Line 1:

Address Line 2:

City:

State:

Zip:

Gender: ☒ Female ☐ Male

Occupation:

Document: Done

FIG. 12

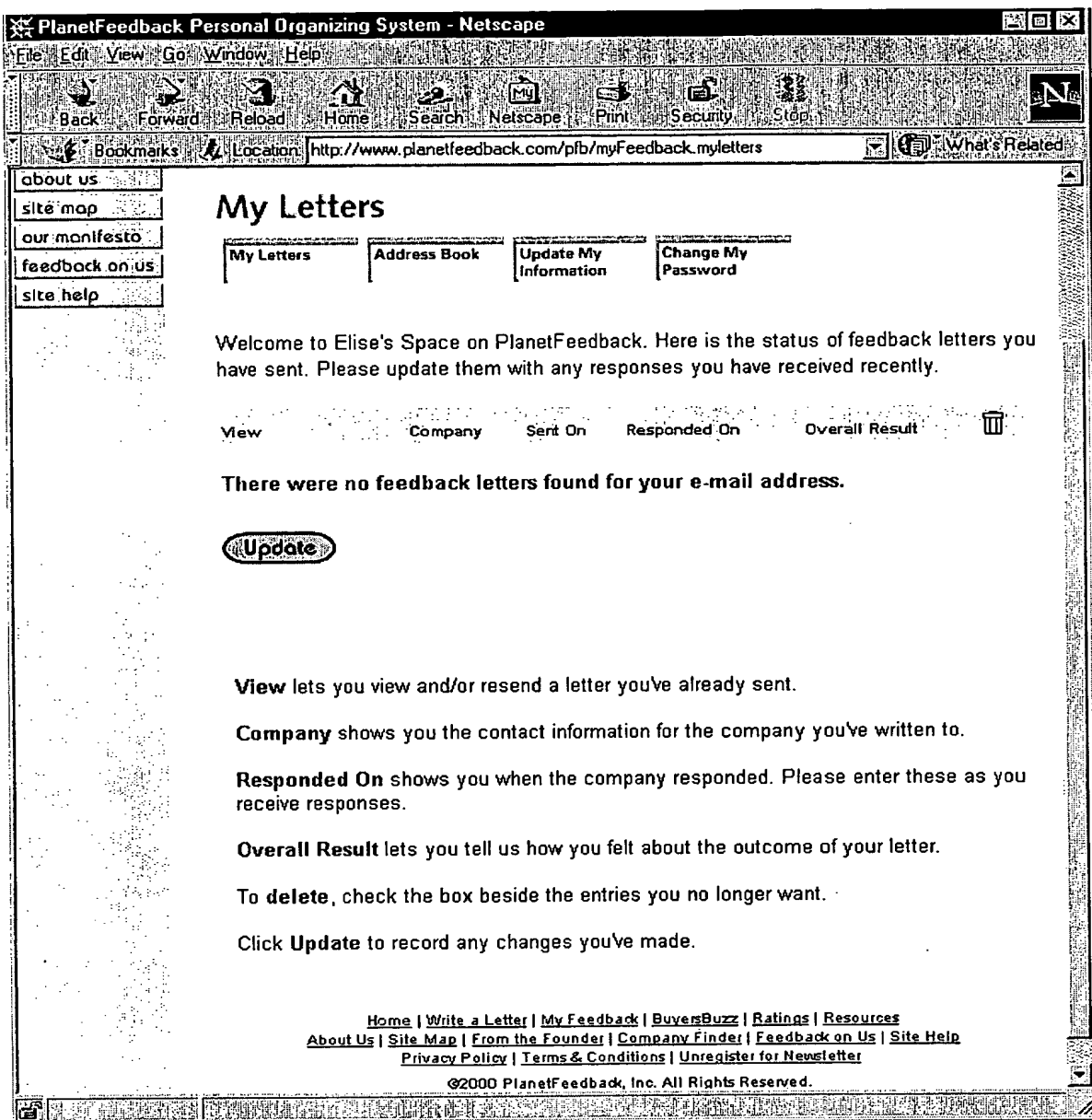


FIG. 13

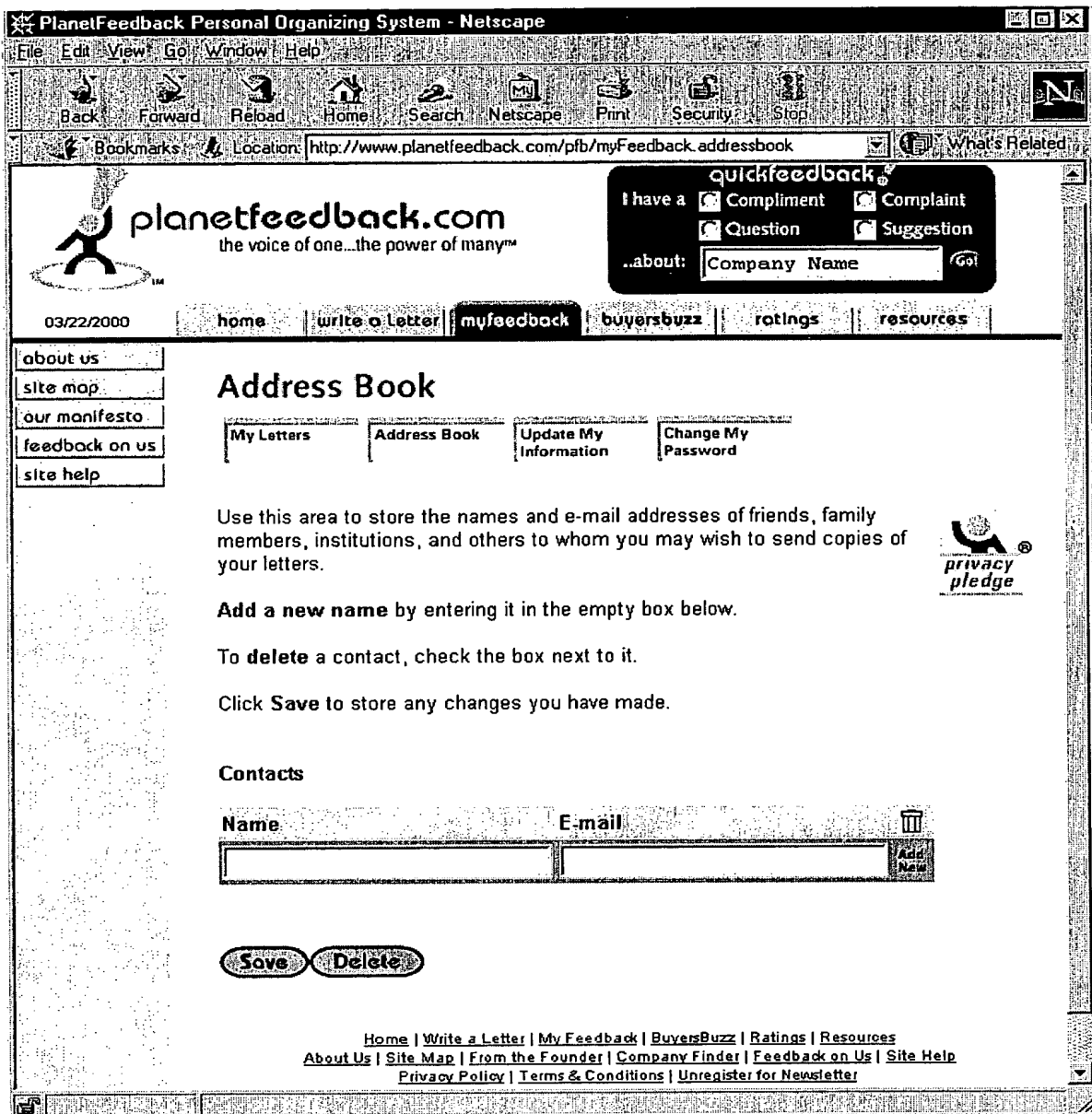


FIG. 14

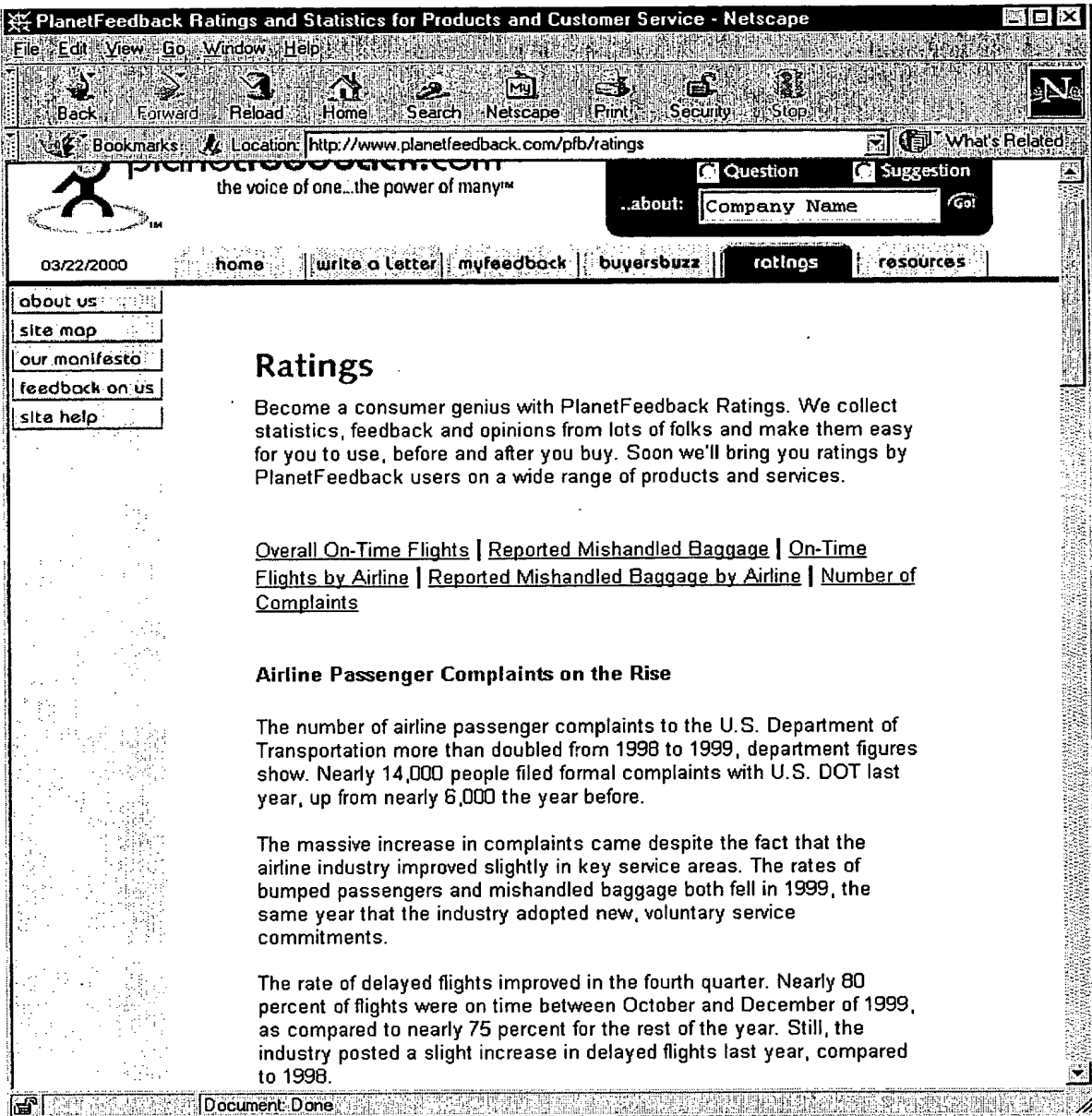


FIG. 15

FIG. 16

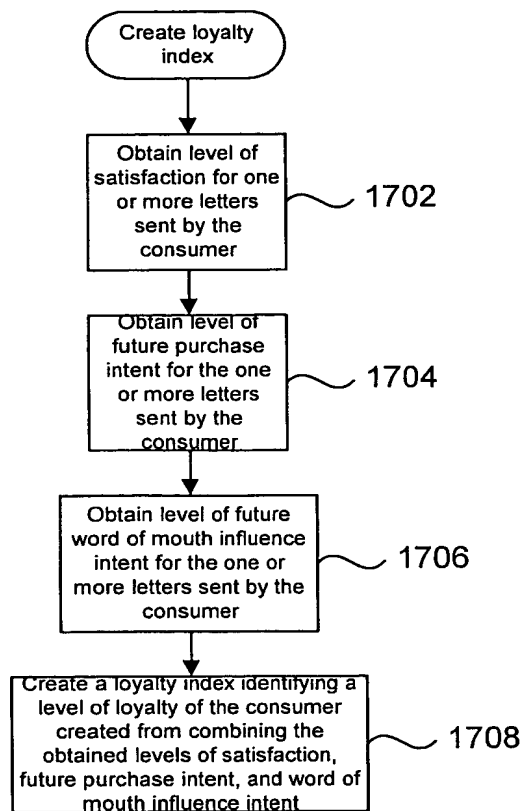


FIG. 17

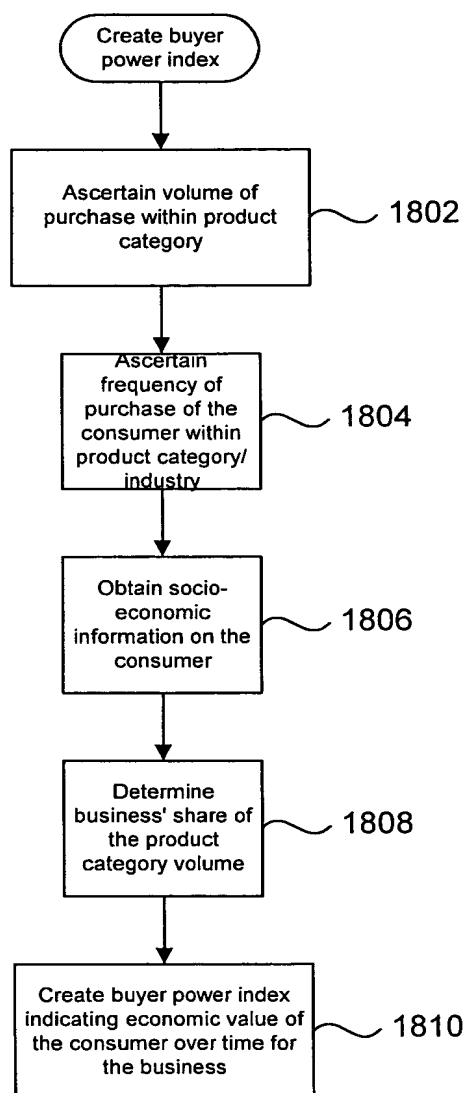


FIG. 18

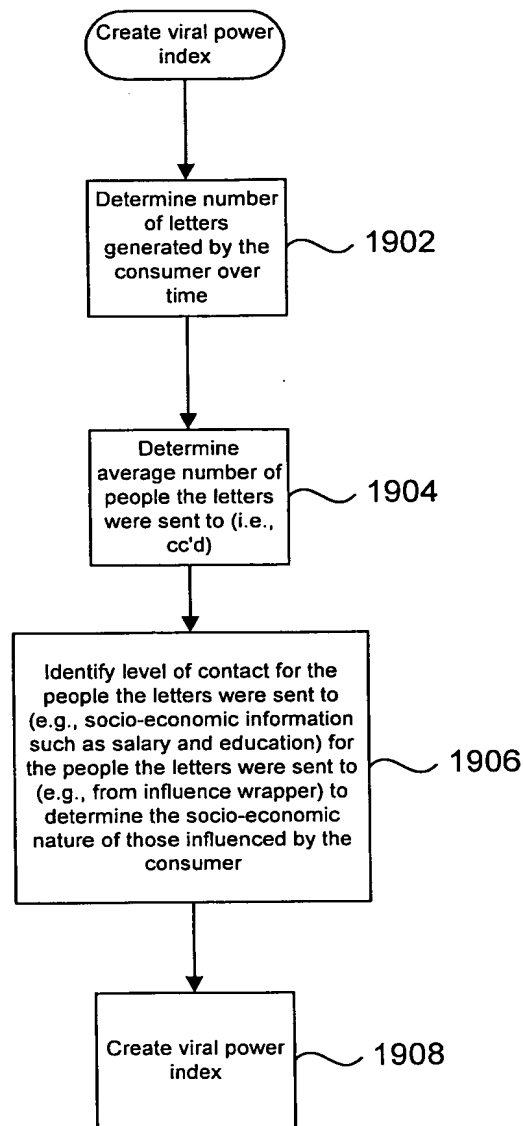


FIG. 19

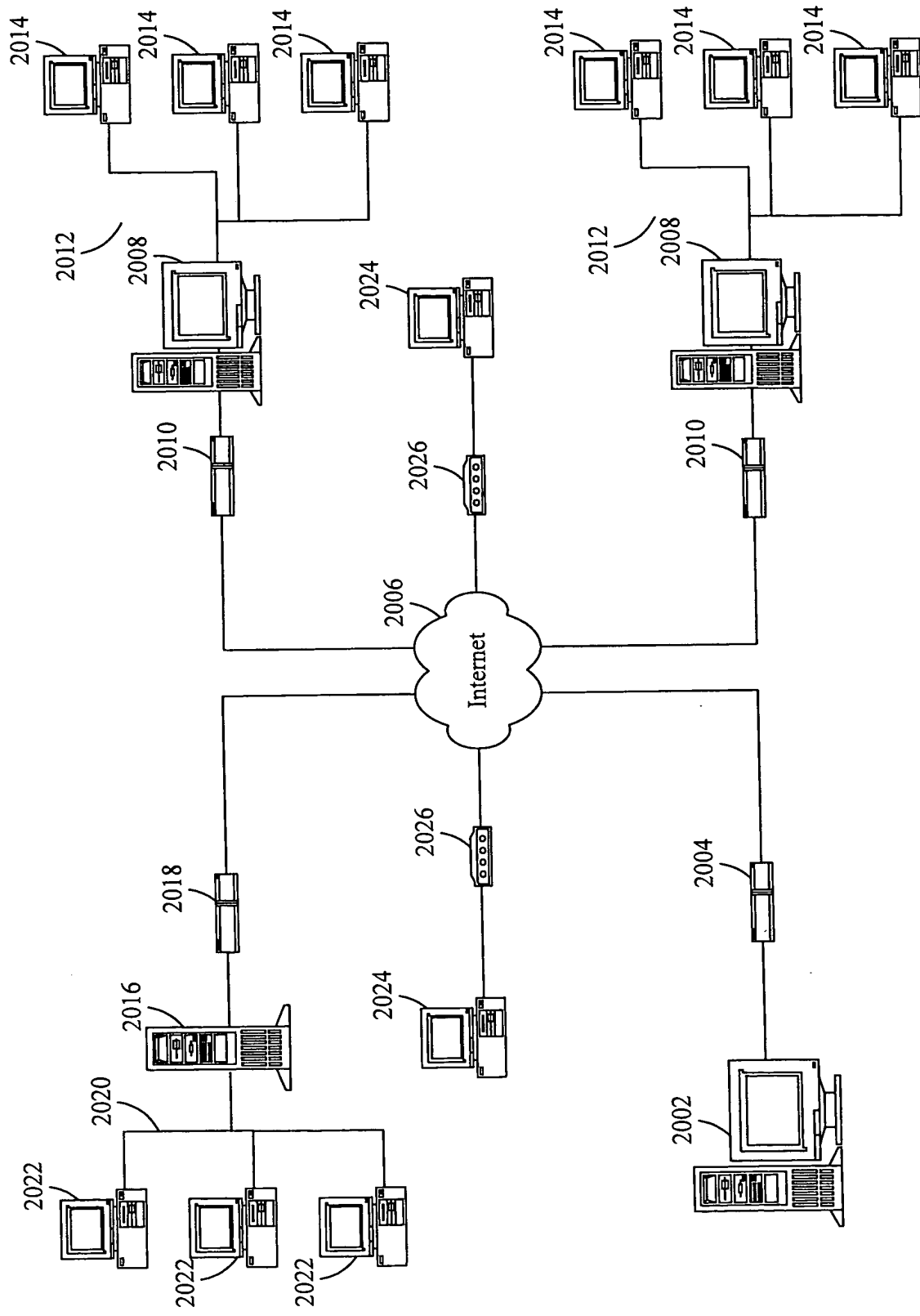


FIG. 20